Organisations today are increasingly concerned with the human dimension of productivity: how can we create better working environments and develop warmer interpersonal relationships - which in turn support greater engagement and lead to better business results?

Our recent research paper – Compassionate Leadership – found a convincing business case for organisations to develop leadership skills in a rarely used and surprisingly powerful approach – Compassion. The report concluded that more compassionate workplaces:

- Fostered engagement and strengthened staff retention
- Led to greater discretionary effort and improved productivity
- Improved individual and organisational wellbeing
- Led to improved customer experiences and financial results

www.roffeypark.com/cwi
Based on our latest research, our new Compassion in the Workplace workshop aims to give organisations new insights and a range of practical tools to enable them to understand and develop their levels of compassion. The half-day workshop is suitable for groups of 8-12 people and can be offered as stand-alone development or integrated into a longer leadership programme. It covers:

- Making the business case – how compassion positively affects the bottom line through: productivity gains, strengthening retention capabilities and building loyalty and commitment
- Compassion in three forms: compassion towards work colleagues; self-compassion and organisational compassion – how they fit together and why they are critical for business success
- Insightful data on compassion levels within the team using Roffey Park’s unique and ground-breaking CWI (Compassion in the Workplace Index) tool – where is the team strong and where can improvements be made?

The workshop is tailored to the individual organisation and team and is delivered using a mix of content (research data drawing on Roffey Park’s research work into trust, resilience and expert leaders together with psychometrics and mini-case studies) plus small-group discussion and practical action planning. We will establish where you are now – what works, what isn’t working and what innovation you will need to put in place.

Our expert facilitators will challenge you to question what you’re doing now and support you to create new and exciting ways to build your business through your people.

For more information or an informal conversation about our compassion workshop, please contact Meysam Poorkavoos:

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Based on research, Roffey Park’s Compassion at Work Index (CWI) is a statistically robust model developed from an in-depth review of existing evidence and a survey of over 500 UK managers and non-managers.

The CWI provides a personalised report of how you see your own level of compassion at work across five attributes as well as practical tips to improve or enhance your approach.

To access the tool and other resources relating to compassionate leadership, please visit www.roffeypark.com/cwi